



Kodak Polychrome Graphics

# License Installer

For the MatchFlow ImageMapper and Custom  
Color Applications



Kodak Polychrome Graphics  
*A Subsidiary of Kodak*

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## Overview

The MatchFlow ImageMapper and Custom Color applications ship with a default license code that expires on July 1, 2005. After that date, the software no longer functions. These applications do not have the capability, by themselves, to allow you to extend the software license. This procedure describes how to obtain a KPG Account Number, how to download the KPG License Installer application, and how to use the License Installer to acquire and apply a new license code that extends the product's software license.

## Get a KPG Account Number

If you do not have a KPG Account Number, your first task is to get one. This account number allows you to manage the licenses for all of your KPG software applications.

1. Open your web browser and type <http://colorfidelity.kodak.com/SServ> into the address field. The Subscription Services Account Login page displays.

Subscription Services **Kodak Polychrome**

LOGIN CREATE ACCOUNT TECHNICAL SUPPORT CONTACT HOME KODAK.COM

**Account Login**

Log In

User name

Password

Login Create An Account

LOGIN CREATE ACCOUNT TECHNICAL SUPPORT CONTACT HOME KODAK.COM

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**Kodak Polychrome**

2. Click on **Create an Account**. The Account Editor page displays.

Subscription Services **Kodak Polychrome**

LOGIN CREATE ACCOUNT TECHNICAL SUPPORT CONTACT HOME KODAK.COM

**Account Editor**

**Company Information**

\* Company Name

\* Address

\* City

\* Country

\* State

\* Postal Code

**Contact Information**

\* First Name

\* Last Name

\* Email Address

\* Telephone Number

**Login Information**

\* Password

\* Confirm Password

Create Account

LOGIN CREATE ACCOUNT TECHNICAL SUPPORT CONTACT HOME KODAK.COM

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**Kodak Polychrome**

- Fill in all required fields. Click on **Create Account**. The Account Manager page displays.

**Note:** The Password you use must have at least six characters.

**Note:** The email address you provide is your User Name when you login on this site in the future.

The screenshot shows the 'Account Manager' page for Kodak Polychrome. At the top, there is a navigation bar with links: LOGOUT, ACCOUNT MANAGER, TECHNICAL SUPPORT, CONTACT, HOME, and KODAK.COM. The main content area is titled 'Account Manager' and contains two sections: 'Account Information' and 'License Information'.

**Account Information:**

- Account Number: R22455
- Company Name: R and D Company
- Address: 123 Rimrock Road
- Anywhere, MN 55208 USA
- Contact Name: Doe, John
- Email Address: John@doe.com
- Telephone Number: 123-456-7890

Below the account information is a button labeled 'Edit Account Information'.

**License Information:**

Product	Product Key	MAC Address	Begin Date	End Date
No licenses found				

At the bottom of the page, there is a copyright notice: 'Copyright © 2004-2005 Kodak Polychrome Graphics. All rights reserved. Kodak is a trademark of Eastman Kodak Company. All trademarks and registered trademarks used herein are property of their respective owners. [SITE MAP](#) [TELEPHONE NUMBERS](#) [PRODUCT STATEMENT](#)' and the Kodak Polychrome logo.

- Write down the Account Number provided at the top of the Account Information section, you need this number to generate a license.

## Download the License Installer

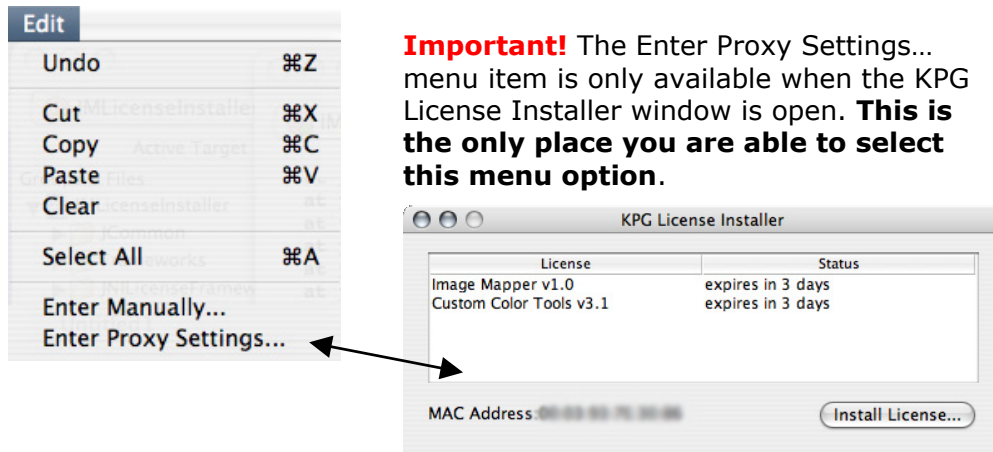
- Open your browser and navigate to <http://www.kpgraphics.com/matchflow>.
- Click on [Download the KPG License Installer](#).
- The License Installer application downloads to your desktop.

## Determine Your Proxy Server Status

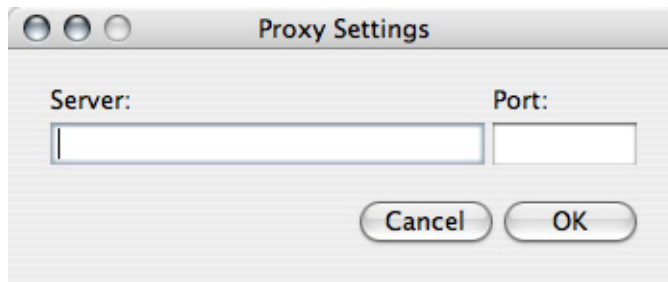
After downloading the KPG License Installer, you should determine whether your network uses a proxy server to manage internet traffic. If you do use a proxy server, your first task after downloading the License Installer is to define that proxy server for the KPG License Installer. To define the proxy server:

- Get the proxy server name and the port number it uses from your System Administrator.
- Open the License Installer application.

3. Select **Edit>Enter Proxy Settings...** from the menu.



4. The Proxy Settings window displays. Type the server name in the **Server:** field and the port number it's using in the **Port:** field and click on **OK**.



**Note:** If you still have problems, use the manual procedure described below.

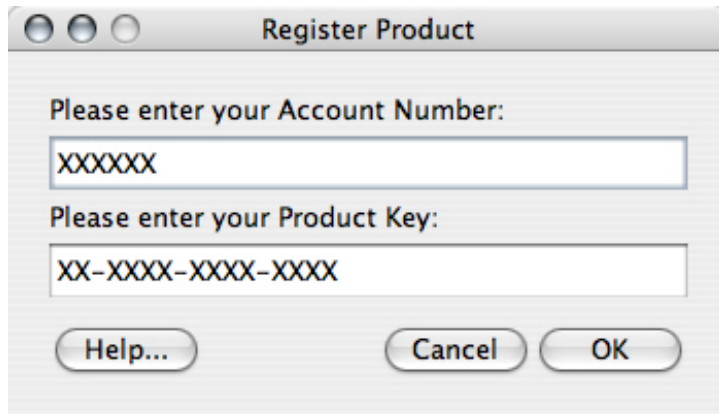
## Extend the Software License (online)

1. Open the KPG License Installer folder and double click on the License Installer icon.
2. The *KPG License Installer* window displays. This window shows the software it is capable of licensing, its current status (when is it set to expire), and the MAC Address of the computer you are using.



3. Click on Install License.

- The *Register Product* window displays. Type your Account Number into the Please enter your Account Number: field.

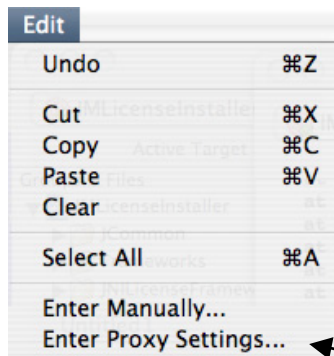


- Type the product key number, printed on the original software packaging, into the **Please enter your Product Key:** field and click on **OK**.  
**Note:** You must use dashes as provided in the product ID. Also, your account number is not case sensitive.
- The KPG License Installer confirms the Account Number and Product Key online and then gets a new license code from the online database, downloads the license, and updates the license for your software product.
- The KPG License Installer main window displays again. You should see updated information in the status area of the window.

### Troubleshooting (Proxy Settings)

If you have problems acquiring a license from KPG using this procedure, you may have a proxy server managing internet traffic on your network. You need to define that proxy server for the KPG License Installer. To define the proxy server:

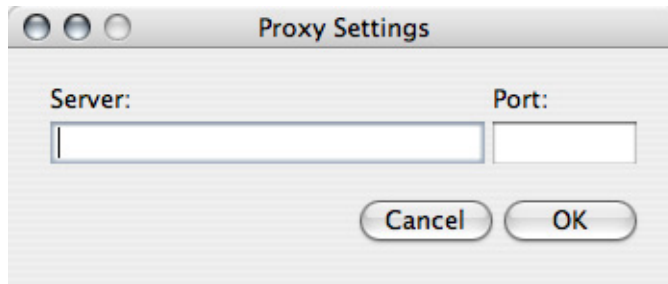
- Get the proxy server name and the port number it uses from your System Administrator.
- Select **Edit>Enter Proxy Settings...** from the menu.



**Important!** The Enter Proxy Settings... menu item is only available when the KPG License Installer window is open. **This is the only place you are able to select this menu option.**



3. The Proxy Settings window displays. Type the server name in the **Server:** field and the port number it's using in the **Port:** field and click on **OK**.



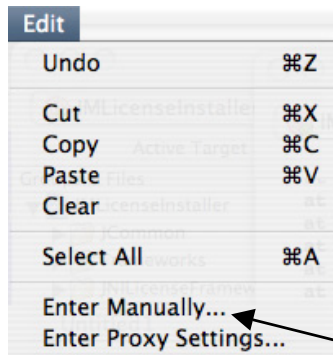
4. Repeat steps 3 to 7 in the previous section.

**Note:** If you still have problems, use the manual procedure described below.

## Extend the Software License Manually (offline)

If you don't have an active Internet connection, you'll have to email KPG to get an account number and new license number and enter that information manually into the KPG Installer software.

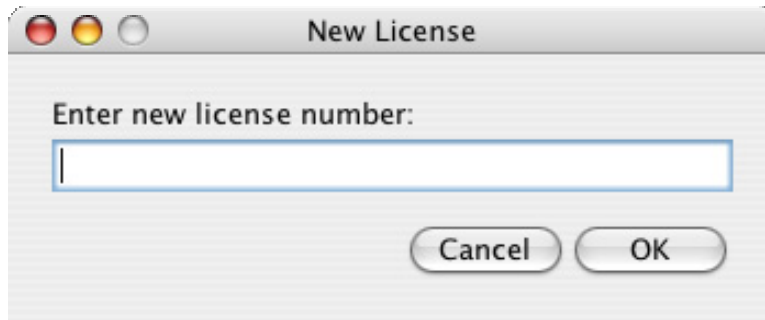
1. Email KPG at **colorcfssupport@kpggraphics.com**. They will ask you to provide the product ID, MAC address, and any other information they need in order to give you the account number and license number.
2. After you receive the numbers (via email), select **Edit>Enter Manually...** from the Edit menu.



**Important!** The Enter Manually... menu item is only available when the KPG License Installer window is open. **This is the only place you are able to select this menu option.**



3. The New License window displays. Type your new license number into the **Enter new license number:** field and click on **OK**.



4. The KPG License Installer window displays again. You should see updated information in the status area of the window.

### Extend a License for the KPG Color Fidelity Module (CFM)

In some cases, you may also have to enter a new license number for the KPG CFM when you use the manual method for extending your licenses. The license key for the CFM will also be in the email you receive from the colorcfssupport team (refer to step 1 in the previous section). To extend the license on the CFM:

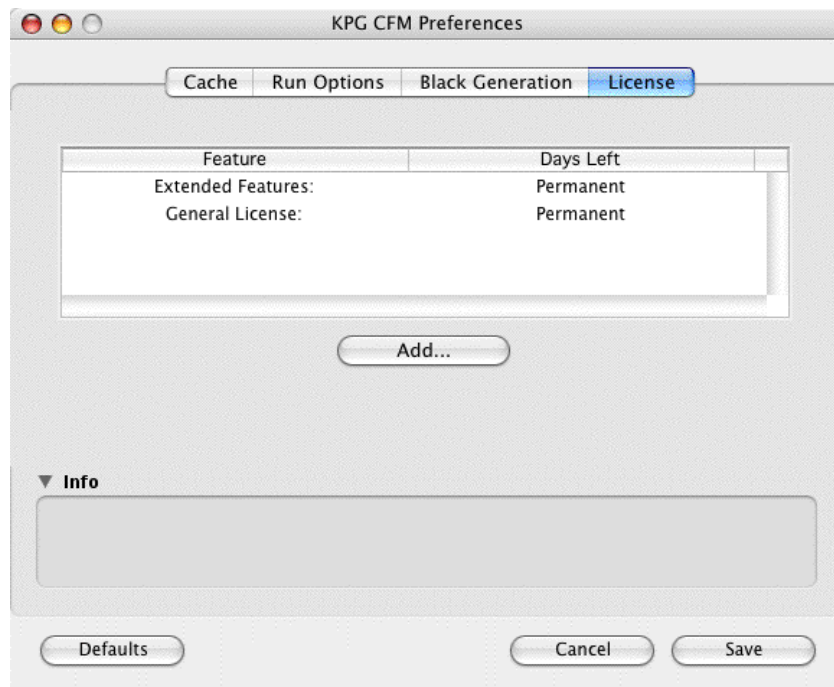
1. Select **Go>Applications** from the main menu. The Applications window displays.



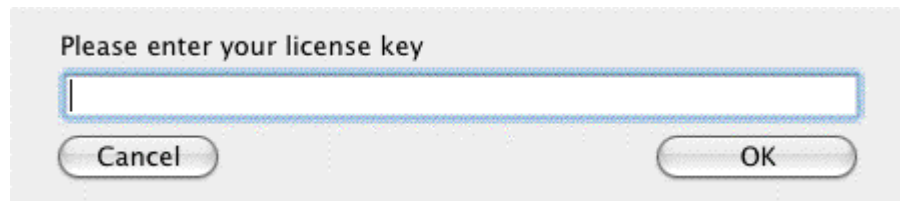
2. Select KPG CFM Preferences from the list of applications.



3. The KPG CFM Preferences window displays.



4. Click on the **License** tab.
5. Click on **Add...**
6. The **Please enter your license key** field displays. Enter the license key you received from KPG and click **OK**.



7. The CFM Preferences License page displays again with updated information displayed. Close the KPG CFM Preferences application.

## Viewing License and Account Information

Once you have extended the licenses of your products, you can go online at any time to view this license information as well as any other account information.

1. Open your web browser and type <http://colorfidelity.kodak.com/SServ> into the address field. The Subscription Services Account Login page displays.

Subscription Services **Kodak Polychrome**

LOGIN CREATE ACCOUNT TECHNICAL SUPPORT CONTACT HOME KODAK.COM

Account Login

Log In

User name

Password

Login Create An Account

LOGIN CREATE ACCOUNT TECHNICAL SUPPORT CONTACT HOME KODAK.COM

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2. Type your user name and password into the appropriate fields and click on **Login**.

**Note:** The email address you provided when you created an account is your user name.

The Account Manager page displays.

Subscription Services **Kodak Polychrome**

LOGOUT ACCOUNT MANAGER TECHNICAL SUPPORT CONTACT KODAK.COM

Account Manager

Account Information

Account Number: T90345  
Company Name: Test Company  
Address: 100 Some St  
Suite 100  
Some City, AL 12345-6789 USA  
Contact Name: Contact, Test  
Email Address: test@test.com  
Telephone Number: (234) 234-245

Edit Account Information

License Information

	Product	Product Key	MAC Address	Begin Date	End Date
View	Image Mapper 1.0	00-0000-0000-0000	000000000000	31 May 2005	None
View	Custom Color Tools V3.1	00-0000-0000-0000	000000000000	31 May 2005	None
View	Custom Color Tools V3.1	00-0000-0000-0000	000000000000	31 May 2005	None
View	Custom Color Tools V3.1	00-0000-0000-0000	000000000000	10 June 2005	None
View	Custom Color Tools V3.1	00-0000-0000-0000	000000000000	10 June 2005	None
View	Custom Color Tools V3.1	00-0000-0000-0000	000000000000	10 June 2005	None
View	Custom Color Tools V3.1	00-0000-0000-0000	000000000000	10 June 2005	None
View	Custom Color Tools V3.1	00-0000-0000-0000	000000000000	13 June 2005	None

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The Account Manager page shows all of your KPG account information as well as any information available for your licensed software products.

3. Click on **View** in the License Information group for a detailed display of individual license information.

## 4. The View License Information window displays.

Subscription Services **Kodak Polychrome**

LOGOUT ACCOUNT MANAGER TECHNICAL SUPPORT CONTACT KODAK.COM

**View License Information**

License Information

Product Name Image Mapper 1.0  
 Product Key 86-493A-1001-6432  
 License Key 8397896CDZ7EB6A0  
 License Begin Date 31 May 2005  
 License End Date None  
 MAC Address 000E1030K380

Return To Account Manager

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5. Click on **Return to Account Manager** to close the page and return to the Account Manager.

## Changing Your Account Information

If you need to modify your Account Information, click on **Edit Account Information**.

Subscription Services **Kodak Polychrome**

LOGOUT ACCOUNT MANAGER TECHNICAL SUPPORT CONTACT KODAK.COM

**Account Manager**

Account Information

Account Number: T90345  
 Company Name: Test Company  
 Address: 100 Some St  
 Suite 100  
 Some City, AL 12345-6789 USA  
 Contact Name: Contact, Test  
 Email Address: test@test.com  
 Telephone Number: (234) 234-245

Edit Account Information

License Information

	Product	Product Key	MAC Address	Begin Date	End Date
View	Image Mapper 1.0	86-493A-1001-6432	000E1030K380	31 May 2005	None
View	Custom Color Tools V3.1	CC-493A-1001-6432	000E1030K380	31 May 2005	None
View	Custom Color Tools V3.1	CC-493A-1001-6432	000E1030K380	31 May 2005	None
View	Custom Color Tools V3.1	CC-493A-1001-6432	000E1030K380	31 May 2005	None
View	Custom Color Tools V3.1	CC-493A-1001-6432	000E1030K380	10 June 2005	None
View	Custom Color Tools V3.1	CC-493A-1001-6432	000E1030K380	10 June 2005	None
View	Custom Color Tools V3.1	CC-493A-1001-6432	000E1030K380	10 June 2005	None
View	Custom Color Tools V3.1	CC-493A-1001-6432	000E1030K380	13 June 2005	None

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The Account Editor page displays.

Subscription Services **Kodak Polychrome**

LOGOUT ACCOUNT MANAGER TECHNICAL SUPPORT CONTACT KODAK.COM

### Account Editor

**Company Information**

\* Company Name

\* Address

\* City

\* Country

\* State

\* Postal Code

**Contact Information**

\* First Name

\* Last Name

\* Email Address

\* Telephone Number

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You can change any of your account parameters including your password and Email Address (which is also used as the User name on the Login page).

## Change Account Information

1. Type new information into the appropriate fields and click on **Save**.
2. The KPG License Installer saves the new account information and returns you to the Account Manager page.
3. You can return to the Account Manager page without saving any changes by clicking on **Return to Account Manager**.

## Change Your Password

1. If you want a new password, click on **Change Password**.
2. The Password Editor page displays. Type your old Password in the Old Password field and your new password twice in the appropriate fields.
3. Click on **Save**.

Subscription Services **Kodak Polychrome**

LOGOUT ACCOUNT MANAGER TECHNICAL SUPPORT CONTACT KODAK.COM

### Password Editor

**Password Information**

\* Old Password

\* New Password

\* Confirm New Password

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4. If you want to exit the Password Editor without changing your password, click on **Return To Account Editor**.